COMMUNITY HEALTH NEEDS ASSESSMENT
AND
COMMUNITY HEALTH PLAN 2016-2018

6800 State Route 162
Maryville, Illinois 62062
www.andersonhospital.org
Health Priority Areas:
Cancer
Obesity
Poverty
Substance Abuse

Anderson Hospital’s Mission and Vision:

Mission
To exceed expectations in providing personal, convenient, quality healthcare.

Vision
Our community turns to Anderson for all healthcare needs.
<table>
<thead>
<tr>
<th>BOARD OF TRUSTEES</th>
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<tr>
<td>Millie J. Belobraydic</td>
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<tr>
<td>Laura W. Bernaix, PhD, RN</td>
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<td>Gary Ceretto</td>
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<td>Robert Ciuferi</td>
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<td>Gregory W. Coffey</td>
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<td>Richard Dawdy</td>
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<td>Max K. Eakin, M.D.</td>
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<td>Frank L. Flanigan</td>
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<td>Joseph G. Hagerty</td>
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<td>Rev. Mark Maynard</td>
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MESSAGE TO THE COMMUNITY

Anderson Hospital continues to focus on the health of our community and their personal and family health care needs. Anderson also continues to expand its portfolio of clinical services, add new physicians to the medical staff, and increase the number of sites to access care. Anderson Hospital understands the responsibility we have to our community in improving and maintaining the health of its residents.

We bring this community report forth with our assessment process, outcomes and plan for the upcoming years. We have spent the last year reviewing information and data about the health of our service area and county. Data was collected from the Madison County Health Department, County Health Profile, community employers, area churches, chambers of commerce and a community health survey of nearly 400 individuals.

Upon completion of the survey and after comparison to the Madison County Health Needs Assessment and Community Health Plan 2016-2021, Anderson Hospital has developed an action plan to address the community health needs priorities with implementation plans for each. The summary below highlights the priority health and community needs Anderson Hospital will address in 2016–2018:

Key Finding and Themes
- Cancer
- Obesity
- Poverty
- Substance Abuse

This report is intended to give Anderson Hospital, our medical staff and our community a summary of our findings, as well as identify the plans we have in place to meet the needs of the individuals and families within our service area.

Health is important. It requires responsibility and action by everyone. It is our hope that this information will be beneficial to all and aid in the improved health of our community.

Sincerely,

Keith A. Page
Anderson Hospital, President & CEO
COMMUNITY HEALTH NEEDS ASSESSMENT

What is the Community Health Needs Assessment?

The Community Health Needs Assessment is defined by the Public Health Accreditation Board as a systematic examination of the health status indicators for a given population that is used to identify key problems and assets in a community. As a non-for-profit organization, Anderson Hospital’s Community Health Needs Assessment and Community Health Plan are performed and updated every three years. Over the years, community leaders have taken a systematic approach to assessing the needs of the community and developing a community health plan that focuses on implementation strategies to improve the health outcomes in the communities we serve. The assessment includes a variety of resources and processes used to collect and analyze data through engagement in our community and through collaborative partnerships maintained by the organization. Listed below are the steps that were taken through the assessment process.

- Primary and Secondary Data Collection
- Stakeholder Focus Groups
- Development and Distribution of the Community Health Survey
- Quantitative Data Review
- Meeting to Set Health Priorities
- Community Health Plan Summit
- 2016-2018 Community Health Plan

Community Health Plan

The Community Health Plan is a long-term systematic effort to address the identified health concerns in our community that were revealed through the assessment process. The plan describes resources potentially available to address those needs and any previous actions taken to address the health needs prior to conducting our most recent Community Health Needs Assessment. The health plan is implemented to improve the health status of our surrounding communities. The processes of developing the health plan are as listed:

- Plan and Prepare for the Implementation Strategy through a Community Health Needs Assessment
- Develop Goals and Objectives for Addressing Health Needs
- Consider and Select Approaches for Strategy Programs
- Develop and Adopt a Written Implementation Strategy
- Update and Maintain the Implementation Strategy
Anderson Hospital is located in Maryville, Illinois in Madison County. According to the 2014 population estimate from the US Census Bureau, Madison County holds 266,560 individuals. Anderson Hospital’s primary service area includes the communities of: Maryville, Troy, Edwardsville, Glen Carbon, Collinsville, and Granite City. Together, according to the 2013 population estimate from the US Census Bureau, they house 109,525 individuals. The following demographics are within Anderson Hospital’s service area:
COMMUNITY DESCRIPTION

Gender

![Gender Distribution Graph]

Ethnicity

![Ethnicity Distribution Graph]
ASSESSMENT PROCESS

Anderson Hospital partnered with the Madison County Health Department in their process of implementing a Community Health Assessment for their IPLAN process that is conducted every five years. The assessment process included input from community members and participation from collaborative partnerships throughout Madison County.

Data Collection

A variety of secondary data was collected from organizations throughout Madison County including, but not limited to: Madison County Health Department, Southern Illinois University of Edwardsville, census bureau data from the 2013 estimate, and local organizations throughout Anderson Hospital’s primary service area.

Stakeholders Focus Groups

A valuable component of data collection and analysis of the Community Health Needs Assessment were preceded by the stakeholder focus groups. The purpose of a stakeholder’s focus group is to obtain pertinent information from our community leaders and staff members to establish key health concerns in our community. Six focus groups were held throughout the communities in Madison County including; Alton, Maryville, Granite City, Highland, and Wood River. Two focus groups were held within Anderson’s primary service area; Anderson Hospital on Monday, March 9th, 2015, and Gateway Regional Medical Center in Granite City on Thursday, March 26th, 2015.

A variety of community leaders from different organizations throughout Madison County participated in the stakeholder’s focus groups. After important background information on the assessment process was given, we then began the focus group discussion on the following criteria:

   a. General Question – Round Robin (10 minutes)
      i. What is important to the health of our community?
   b. Perception and Needs (50 minutes = 10 minutes/question)
      i. What are the most urgent health concerns that you perceive in our community?
      ii. What are the most urgent health concerns the community perceives?
      iii. What are the causes of these problems? (Physical health problems, social problems that affect health like substance abuse and violence, mental health problems, etc.)
      iv. What are the strengths of the health services available in your community?
      v. What do you see as the greatest obstacles to good health?

In conclusion to the discussion, participants were asked to further their involvement in the assessment process, including dissemination of the survey and participating in the Community Health Summit in the fall of 2015. Following the Stakeholder’s focus groups, together, Anderson Hospital and the Madison County Health Department compiled data from the focus groups to mold the Community Health Survey.
Community Health Survey

As another invaluable part of the data collection and analysis component of the Community Health Needs Assessment, a survey was designed based on the feedback from the focus groups. The purpose of the survey was to obtain information from community members to gain an insight on what they perceive to be the major health concerns in our community. The four survey questions are as follows:

1. **What do you feel are the most urgent health-related concerns in Madison County?** (Please list up to 5)
   1. 
   2. 
   3. 
   4. 
   5. 

2. **What keeps people in Madison County from being healthy? (Check all that apply)**
   - Lack of caring and concern about being healthy
   - Lack of motivation
   - Medical Costs
   - Easy access to liquor and drugs
   - People not making healthy choices
   - Language and cultural barriers
   - Lack of money to have a healthy lifestyle
   - People don’t want to take personal responsibility
   - Lack of affordable or safe physical activity places
   - Don’t know what services, programs, and resources are available
   - Services and programs are hard to navigate
   - Limited or no health education for parents and the community
   - Limited or no health education for students throughout their school years
   - Lack of concern by politicians about the health of residents
   - Too much “wired society”, technology, and electronic communication
   - High levels of stress and not knowing how to handle stress
   - Lack of time and Fast-paced society
   - Limited or no affordable healthy foods
   - Not enough job opportunities
   - Unemployment
   - Unsafe communities
   - Poverty
   - Transportation
   - Increased cost of living expenses
3. Please check the following issues as to why you or people you know do not get needed healthcare. (Check ALL that apply)

☐ Knowledge of services  ☐ Affordability
☐ Location of services  ☐ Cost of prescription drugs
☐ Transportation  ☐ Cost of co-pays
☐ Dental Health  ☐ Cost of deductibles
☐ Difficulty navigating the health system  ☐ Cost of insurance premiums
☐ Office hours for appointments are not convenient  ☐ Time off of Work
☐ Lack of specialists in Madison County  ☐ Lack of homeless shelters
☐ Specialists who don’t take the Medical Card  ☐ Lack of Coordination of Care
☐ Have to go to St. Louis for Specialists
☐ Long waits for appointments (especially well after the time of need)
☐ Decisions and priorities (e.g. pay for food or medicine or doctor bill, etc.)
☐ Difficult for anyone to navigate medicine, health plans, insurance companies, health system, healthcare options, etc.
☐ Overuse of Emergency Rooms for non-emergency situations (e.g. prescription refills, minor illnesses)
☐ Lack of access to dentists
☐ Lack of psychiatrists, mental health counselors, substance abuse counselors
☐ Need to get more doctors/services in our area and get them to stay
☐ Difficult to get in to doctors who take Medicare, Medicaid, or the new Affordable Care Act insurance plans
☐ Tricky to navigate the new Medicaid Plans
☐ Too much red tape
☐ Lack of healthy nutrition or access to healthy foods
☐ Lack of treatment beds to fit the illness or disease

4. Please rate the following health-related issues on a scale of Most Urgent to Not a Problem.

<table>
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<tr>
<th>Problem</th>
<th>Most Urgent</th>
<th>Urgent</th>
<th>Somewhat Urgent</th>
<th>Least Urgent</th>
<th>Not a Problem</th>
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<tr>
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<td>Safety (falls, violence, bullying, community)</td>
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ASSESSMENT PROCESS

In May, 2015 through June 2015, the community health survey was distributed throughout all the communities within Madison County by the following means:

- Emails
- Paper surveys were distributed via postal service to:
  - Community members
  - Local businesses
- Surveys were displayed in patient access areas throughout Anderson Hospital
- Survey links were posted on the following websites:
  - Anderson Hospital
  - Madison County Health Department
  - Southern Illinois University of Edwardsville

At the end of June 2015, the survey was closed off and together, the Madison County Health Department and Anderson Hospital reviewed the results. Anderson Hospital reviewed the results based on the zip codes of our primary service area; Collinsville, Granite City, Edwardsville, Glen Carbon, Troy, and Maryville.

Survey Responses

Of the 858 survey responses throughout all the communities in Madison County, 389 responses were completed by community members from Anderson Hospital’s primary service area. Based upon the survey, the top ten health concerns are as follows:

- Obesity and Heart Disease
- Mental Health
- Substance Abuse
- Cancer
- Sexual Health
- Access to Care
- Dental Care
- Air Quality
- Interpersonal Violence
- Poverty
ASSESSMENT PROCESS

The survey responses from Anderson’s primary service area are listed below in graph form.

Question 1: What do you feel are the most urgent health concerns in Madison County? (Write in)

- Substance abuse: 10.5%
- Obesity: 8.8%
- Mental health: 4.5%
- Heart Disease: 4.5%
- Disease related: 4.3%
- Cancer: 4.1%
- Heroin: 4.0%
- Nutrition/food access: 3.3%
- Air pollution: 3.0%
- Diabetes: 1.2%

Question 2: What keeps people in Madison County from being healthy? (Check all that apply)

- People not making healthy choices: 50%
- Medical costs: 45%
- Increased cost of living: 30%
- People don’t want to take personal responsibility for their health: 25%
- Poverty: 20%
- Lack of safe and affordable housing: 20%
- Easy access to liquor and drugs: 15%
- Health insurance: 10%
- Limited or no health education for parents: 10%
- Limited or no health education for children: 10%
- Not enough job opportunities: 5%
- Limited or no health education for adults: 5%
- Transportation: 5%
- Language and cultural barriers: 5%
Question 3: Please check the following issues as to why you or people you know do not get needed healthcare. (Check ALL that apply)

- Cost of insurance premiums
- Cost of deductibles
- Cost of prescription drugs
- Hard to navigate medicine, health plans...
- Long waits for appointments (especially...)
- Use of Emergency Rooms for non...
- Lack of or limited knowledge of services
- Hard to get in to doctors who take...

Question 4: Please rate the following health-related issues on a scale of Most Urgent to Not a Problem.
ASSESSMENT PROCESS

Meeting to Set Top Health Priorities

Anderson Hospital has an interdisciplinary team, the Health Education Planning Committee, consisting of health educators from various departments of the hospital including: the Health Management Center, the Emergency Department, the Education Department, Social Services, Administration, Food and Nutrition, Laboratory, Rehab Services, and Cardiovascular Services. Anderson Hospital’s Health Education Planning Committee meets on a quarterly basis to facilitate and maintain an annual dashboard focused on the top health priorities that are identified every three years in our Community Health Needs Assessment. The committee discusses objectives that have been met, as well as document if a particular objective could not be met and why.

On Tuesday, August 25, 2015, the Health Education Planning Committee assembled to review data from the results of the community health survey and, together, discussed and voted on the top health priorities for 2016-2018. The committee commenced the meeting by reviewing and discussing the demographics from Anderson’s primary service area followed by the results of the community health survey.

A nominal group process was used to select the top health priorities for 2016. Out of the top 10 health concerns that the community health survey revealed, each committee member selected what they perceived to be their top six health concerns throughout the community. The majority of the selected health concerns that were decided by the committee were then discussed further to focus on selecting 4 top health priorities for 2016-2018. The top health concerns selected were reviewed and determined on account of the following: rationality, clearly understood by all members of the committee, selected based upon community input, and able to obtain objective components. The meeting adjourned by naming the top four health priorities for Anderson Hospital’s 2016-2018 Community Health Needs Assessment.

Health Priority Areas:
- Cancer
- Obesity
- Poverty
- Substance Abuse
Previous Top Health Priorities 2013-2015

Anderson Hospital’s first Community Health Needs Assessment was conducted in 2012 and six health priorities were identified based on the needs of the community. A Community Health Plan was implemented for 2013-2015. These health concerns are listed below with some of the accomplishments that have been achieved over the last three years.

Health and Wellness
- On April 14, 2014, Anderson Hospital opened The Wellness Center. The Wellness Center houses Diabetes Management, Rehab Services, and Audiology.
- A Facebook and Twitter account were developed to increase marketing through social media of health and wellness events in our community.
- The CBISA database was established in 2012 to track and maintain community health and wellness events.

Obesity
- In 2013, Madison County Activity Resource Guides were distributed to members of the community.
- Anderson provided wellness education and health screenings throughout corporate wellness programs, community health fairs, and the school districts within our community.
- In 2015, Anderson sponsored two showings of the film Fed Up, held at two locations within our community; the Wildey Theatre in Edwardsville and Triad High School in Troy.

Mental Health
- Anderson provided resources, brochures, presentations, and facts of Mental Illness to groups throughout organizations in our community.
- A Caregiver Tip Sheet was developed by Social Services and distributed to patients and family members.
- NAMI courses are now provided at Anderson Hospital in both English and Spanish.

Substance Abuse
- Anderson attended various community events presenting on the topic of substance use and abuse, with emphasis on youth education.
- United Way provided 2 presentations to staff, community, physicians, and school nurses on heroin and other street drugs called Curiosity Kills the Cat.

Emergency Preparedness
- In 2013, a Critical Incident Stress Debriefing Team was formed and utilized as needed.
- In 2013 Anderson began promoting the State of Illinois Yellow Dot Program within the community and continues to distribute Yellow Dot packets at community events.
- Anderson established partnerships with several new organizations by providing education and assisting in Emergency Preparedness.

Charity Care
- In 2013, Anderson began using new software called Recondo to help evaluate patients’ eligibility of Medicaid and Financial Assistance. It was also used to give price estimates for diagnostic tests and procedures.
- Human Arc representatives were added to the Emergency Department seven days a week to meet with all self-pay patients to evaluate the guidelines for Medicaid and/or our Financial Assistance programs.
- Anderson continues to donate to charitable organizations throughout the years.
COMMUNITY HEALTH PLAN

Community Benefit

Community benefit is a planned, managed, organized and measured approach to a health care organization’s participation in meeting identified community health needs. It implies collaboration with a community to benefit its residents—particularly the poor, minorities and other underinsured groups—by improving health status and quality of life.

Not-for-profit health care organizations have a rich tradition of providing benefit to their communities. Anderson Hospital was established not because of economic opportunity, but rather because there was a need for health services in our community. Anderson provides a variety of services including, but not limited to health programs such as educational resources, health screenings, and support groups. Anderson continues to partner with institutions at the high school and college levels to provide hands-on education for students seeking careers in health care. Throughout our local businesses, Anderson provides and promotes a healthy work environment through our corporate wellness programs. Additionally, Anderson partners with many community organizations to promote healthy living for the residents in our communities.

Anderson Hospital tracks and maintains all of their community benefits reporting in a database called CBISA. Throughout the years, the CBISA database has become a comprehensive method for Anderson to measure the impact we have made on the communities we serve.

Community Health Summit

On Friday, September 19th, a Community Health Summit was held in Madison County at the Moose Lodge in Wood River, IL. A total of 60 participants from different organizations throughout Madison County attended the health summit to voice their opinions on certain outcomes they wish to see implemented in our communities. After receiving background information on previous health priorities, participants were asked to collaborate in small groups and come up with intervention strategies that could potentially take place to produce change based on different health concerns. Additionally, they were asked to name strategies they would like to see implemented by the following organizations; hospitals and healthcare providers, schools, university and colleges, government organizations, and faith based organizations.

On October 20, 2015, Anderson Hospital’s Health Education Planning Committee assembled to design the community health plan for 2016-2018 based off community input from the Community Health Summit and the Community Health Survey. Available resources to address the health needs in our community were taken into account in the process of determining key objectives for each priority.

Of the previous top health priorities that were identified in our 2013-2015 Community Health Needs Assessment, three of the priorities were identified again in our most recent Community Health Needs Assessment.
Cancer

More than one million individuals living in the United States are diagnosed with cancer each year. Cancer begins when normal cells throughout the body begin to grow abnormally and instead of dying and exiting the body, they will continue to grow and produce additional abnormal cells. There are many different forms of cancer, and each type behaves differently than the other. It is important for patients to seek treatment in the early stages to help prevent the abnormal cells from spreading to other parts of the body.

Accomplishments

Anderson hospital opened the Warren Billhartz Cancer Center in 2007 to meet the needs of the community for cancer care, providing cutting edge technology, screenings and awareness within the community we serve. Since that time, we have worked to provide screening programs for the public including colon cancer screenings, prostate cancer screenings and breast health awareness. We also offer breast cancer support groups and educational seminars. The Cancer Center staff regularly attends local community health fairs and wellness gatherings to provide information on screening for early detection of cancers as well as lifestyle modifications to increase prevention education. The Cancer Center staff also attends the Madison County Cancer Committee meetings and works with members to disseminate information to the community about upcoming screenings and resources. The Look Good - Feel Better program is conducted in conjunction with the American Cancer Society to provide make-up and wigs for cancer patients. We also partner with the ACS to provide services and information for patients in many areas. We offer free wigs and hats in addition to educational information in our resource area at the Cancer Center. The Cancer Center offers a full service of cancer care including surgery, radiation and chemotherapy. We have participated in clinical research to bring new and developing treatments to patients within the community. For patients that are admitted to the hospital, we are equipped to administer chemotherapy in urgent need situations. The Warren Billhartz Cancer Center at Anderson Hospital brings gifted physicians, dedicated staff and healing care together in a single, comfortable and convenient location. This concentration of care in one facility, combined with other cancer care resources, makes it possible for patients to stay close to home.

Objectives

The Warren Billhartz Cancer Center is working to provide a continuum of care by treating the whole patient and working to educate our community on early detection and prevention strategies. In addition to improving our accomplishments over the years, Anderson Hospital will...

- Investigate more comprehensive services through the Billhartz Cancer Center
- Grow our partnership with the American Cancer Society
- Investigate community tobacco cessation programs, targeting school age children
- Investigate additional support alliances for community members affected by cancer
Top Health Priorities 2016-2018

Obesity

Individuals with a body mass index of 30 or greater are identified as obese. Obesity is the condition of an individual who is above his or her ideal weight. In other words, the individual has too much body fat. Having too much body fat can negatively impact the health of an individual. Being overweight can increase a person’s risk for cardiovascular disease, stroke, diabetes, and certain types of cancers. In the United States, more than 1/3 of the adults and nearly 20% of children under the age of 19 are classified as obese. Diet and exercise are essential factors for weight loss and weight maintenance, decreasing the risk for morbidity and mortality, and the overall improvement in an individual’s health-related quality of life.

Accomplishments

As one of the previous health priorities, over the years Anderson has grown to become more efficient in providing resources to promote a healthier environment in our surrounding communities over the past years. Anderson’s corporate wellness programs with local businesses have impacted more than 850 individuals in 2014. Cholesterol, glucose, BMI, and blood pressure screenings are offered by Anderson’s staff to members of the community through community health fairs, worksite wellness programs, and other community events. Anderson maintains a partnership with the school districts in our community to provide weight management education in our youth to promote the benefits of healthy eating and an active lifestyle. On staff registered dieticians fulfill speaking opportunities to promote healthy eating and proper food choices to patients, staff, and at local community events upon request. Healthy food options are also identified on hospital menu’s in the cafeteria for employees, patients, and visitors. Anderson Hospital’s Health Promotion Coordinator and Dieticians are active representatives on the Madison County Obesity Reduction Committee that meets on a monthly basis to discuss implementation strategies in our community.

Objectives

In 2016-2018 Anderson Hospital will continue to provide resources to help maintain and decrease the incidents of overweight and obese residents in our community. Through members of the Health Education Planning Committee and the collaborative partnerships we obtain, Anderson Hospital will...

- Provide heart health education to all age populations in the community
- Grow our partnership with the American Heart Association
- Increase worksite health programs and partnerships to local businesses
- Advocate to the community for health fairs, community walks, screening events and other community wellness activities
- Explore resources for increasing heart healthy foods in local food pantries
- Investigate a diabetes prevention program for the community hosted by Anderson Hospital in addition to increasing awareness of the existing diabetes programs and services the hospital offers
Substance Abuse

Substance abuse in the form of alcohol and other illicit drugs is increasing and taking a great toll on our society. When abused, these substances can impair judgment, perception, attention and physical control. Research has provided healthcare providers with a better understanding of the behavior. Additionally, studies have shown that prevention education provided to our children and adolescents will have a greater impact on improving the issue. Over the years, there has been an increase in substance abuse, particularly Heroin, in our county. As a community hospital, we must be proactive with partnerships in the community regarding the negative impact of substance abuse.

Accomplishments

Over the years Anderson Hospital has worked diligently to increase awareness and education to hospital staff and community members regarding substance abuse. Anderson staff attends the Region 5 Mental Health meetings to keep informed of the current state of mental health treatment in Illinois. Additionally, these meetings review substance use and abuse in the community. Social Services contracts with Chestnut Health Systems for information, discussion, and collaboration regarding patients in need of psychiatric help. Social Services also provides continuing education events to staff with regards to mental illness in addition to providing updates on resources for Mental Health and Substance Abuse to the new Hospitalists. United Way provided 2 presentations to staff, community, physicians, and school nurses on heroin and other street drugs called Curiosity Kills the Cat. Anderson Hospital maintains several collaborative partnerships to provide detailed information and training regarding substance abuse. A referral system is also used through Chestnut Health Systems and the Gateway Foundation and is utilized through our Social Services Department when individuals present with substance abuse. Other partnerships include: Madison County Police Department, Coroner’s Office, Chestnut Health Systems, and the Metropolitan Enforcement Group of Southwestern Illinois.

Objectives

As an increasing health topic with negative impacts on our community, Anderson Hospital will remain vigilant in the ever growing area of substance abuse. Anderson will continue to raise awareness among the youth and educators in our community. Anderson Hospital will...

- Provide additional community resources for our patients and members of the community
- Partner with community organizations to provide education to the community
- Identify support alliances for the community and explore new collaborations
- Provide education regarding substance use and abuse to the community, including alcohol and tobacco
Poverty

Patients are often challenged financially when they are forced to make medical decisions. There are varieties of reasons for financial challenges including; high deductible insurance plans, unemployment, or employers who do not provide medical insurance. Often times, patients who have Medicare are unable to afford supplemental insurance to help cover Medicare deductibles. Others may not even qualify for Medicaid.

As shown earlier in the demographics section, half of Anderson Hospital’s service area consists of Collinsville and Granite City, both communities in which poverty level is above the average percentage of individuals living in Madison County as a whole. Anderson Hospital understands the financial constraints that our patients face and have worked hard to assist in appropriate and necessary health care for all members of our community.

Accomplishments

Charity Care was identified as one of the top health priorities in our 2013-2015 Community Health Needs Assessment. Poverty was identified in our most recent Community Health Needs Assessment. In 2012 Anderson Hospital’s Health Education Planning Committee identified several objectives that needed to be addressed over the years to better help individuals facing financial challenges in our community. In 2013, Anderson added new software called Recondo to help evaluate patients’ eligibly of Medicaid and Financial Assistance. This tool is used by Patient Access and Human Arc representatives to screen patients for various assistance programs. Human Arc representatives were added to the Emergency Department, seven days a week, in addition to the inpatient units to talk with patients about their financial liability and help determine if they qualify for financial assistance. Over the years, Anderson has progressively donated to charity organizations such as Toys for Tots, Family in Need, Santa Project, Gloves and Mittens, and to local food pantries.

Objectives

In 2016-2018 Anderson Hospital will update and maintain the various assistance programs provided to our community. In addition to improving our accomplishments over the years, Anderson Hospital will...

- Continue to identify and address the needs for the Emergency Medical Fund
- Facilitate quarterly drives for identified needs such as clothing, food, personal items, toys, etc.
- Sponsor families in need during the holidays
- Continue to provide financial assistance to members of the community
- Provide additional resources for our patients and community members
- Explore resources for increasing heart healthy foods in local food pantries
For more information regarding the Anderson Hospital Community Health Needs Assessment and Plan please contact:
Alyssa Constantinides
Health Promotion Coordinator
Anderson Hospital
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published 12/15/2015