The year 2016 has proved to be an exciting time of change at Anderson Hospital. Our campus is being transformed with the addition of a brand-new, exclusively private 21-bed unit, which previously housed physician offices within Physician Office Building 1. In addition, all general medical/surgical patient rooms within the existing hospital are being updated and to serve patients as private rooms, although they remain viable as semiprivate rooms if needed.

This $7.2 million project required the partnership of our community, as we undertook a $1 million capital campaign to offset a portion of the costs. The community looks to us as a partner in health care and has responded positively, helping us raise nearly half of our goal thus far.

Working to build better health care options for our neighbors to the north, Anderson finalized a partnership with Community Memorial Hospital (CMH) of Staunton. In July, we announced an affiliation agreement that established Anderson Hospital as the corporate parent of CMH. This agreement builds upon the two hospitals’ history of partnering to expand access to health care services for the residents of Macoupin County and northern Madison County. As health care continues to evolve, our organizations will be better positioned to adapt to change together so we can continue to provide coordinated, quality care close to home.

Finally, a unique partnership with Mercy Hospital St. Louis brings a model of cancer care that will provide integrated chemotherapy and radiation services within the Warren Billhartz Cancer Center. Chemotherapy services will start in September, with radiation therapy online by the end of the year. All patients will benefit from seamless cancer treatment that will be overseen by physicians of Mercy St. Louis. This partnership gives local cancer patients the most convenient access to Mercy’s clinical expertise right here on our campus.

Anderson Hospital prides itself on keeping health care local. With the growth that has taken place this year, we have strengthened our ability to do just that. (continues on back page)
We are very excited to announce that our Code of Excellence/Code of Conduct will be ready for publication, distribution and training this month.

First, a little history. We have had two documents that we have used to guide us regarding expected behaviors: The Standards of Behavior and the Code of Ethics. In 2015, we had a strategic initiative to combine and enhance the Standards of Behavior and Code of Ethics into one set of expectations. These Codes are approved and supported by our Board of Trustees, Corporate Compliance Committee, the senior management team and departmental management. They are the foundation of our compliance program. The Codes are a reflection of Anderson’s spirit, tone, and culture, and are an essential component of our mission, vision and values. They present specific guidelines for us to follow, give standards that are to be put into everyday practice, uphold and support proper compliance with regulatory standards, and provide the process for proper decision-making.

The Codes provide guidelines and tools developed to help us in situations created by today’s confusing and complex health care environment. When a situation poses uncertainty, the Codes provide guidance for appropriate conduct, or in more challenging situations, offer a way to get answers within the Anderson organization.

These Codes apply to all employees, Medical Staff, Allied Health Staff, Board of Trustees, volunteers, students, contractors, consultants, suppliers and vendors. We each have a unique obligation to embrace these principles every day as we take care of our patients, work with each other, interact with our vendors and assist our visitors.

We especially thank the team of Anderson employees that initially developed the Standards of Behavior and those who developed the Code of Ethics—they provided the principles on which these Codes were further enhanced.

We would also like to recognize the management staff representing clinical, ancillary, operations, and support services for contributing many hours to developing the proposed document – Robin Steinmann, Judy Mayes, Sarah Helle, Donna Summers, Sandy Riley, and our Corporate Compliance Committee, and legal counsel.

Those who are registered in HealthStream will be assigned to read and certify that they have received, read and understand and will follow the Code of Excellence and Code of Conduct. All staff will also receive a copy for their day-to-day reference and the Code will be available on both the Anderson website and the Intranet.

INTEGRITY IS
Choosing COURAGE OVER COMFORT;
Choosing WHAT IS RIGHT
over what is FUN, FAST, OR EASY;
AND CHOOSING TO
PRACTICE OUR VALUES
rather than simply
PROFESSING THEM.
With the addition of Community Hospital of Staunton to our healthcare family, the Board of Trustees at Anderson Hospital welcomed two new members to our Board to represent Staunton. We are pleased to introduce Bernice Henke and Donald Kasubke.

Bernice Henke is a graduate of Worden High School, and she continued her education at the Lutheran Hospital School of Nursing earning her diploma in Nursing. She also attended an accelerated course in hospital executive development from St. Louis University for three years as well as courses in Health Administration at Sangamon State University and numerous other nursing programs.

Her working career, which was entirely at Community Memorial Hospital, included serving as staff nurse and night supervisor for nine years, Nurse Manager of the ICU for four years and Director of Nursing for nineteen years. She was a member and past president of Region 3-A Nursing Directors Association. Toward the end of her career, she successfully helped write the application for the Critical Access Hospital application for Community Memorial Hospital. She retired in 2000.

Bernice continued to be active in the health care field, and she was appointed to the Board of Trustees at Community Memorial in November, 2002. Bernice has served as the Secretary of Board from the time of her appointment up to the present. Bernice is a life-long resident of Worden, IL, and she has three children, seven grandchildren, and one great grandchild. She is an avid golfer, gardener, a pretty good euchre player, and a fan of working out at Curves. She is a devout Christian and life-long member of the Worden Lutheran Church where she is active in many of the church affairs.

Don has been a life-long resident of Staunton, and he graduated from Staunton High School in 1959 and continued his education at S.I.U. Carbondale and later completed his Master’s Degree at S.I.U. Edwardsville. Don’s career was in teaching, and he taught Industrial Arts, Math, P.E. and Industrial Technology at Wirth Jr. High/Middle School in Cahokia for 37 years. He also coached basketball, baseball and girl’s softball for over 20 years.

Don has been a member of the Board of Trustees of Staunton Hospital since 2004, and he has served as Chairman of the Board for over 10 years. Don and his wife were two of the founding fathers of the Staunton Area Ambulance Service and the EMT teams that helped establish emergency response in Staunton. He and his wife served as volunteers of the Ambulance Service for over 7 years.

Don has also been a member of Staunton Volunteer Fire Department for over 45 years, and he continues to help the department with fund-raising activities and has represented the Fire Department on the Board of the Staunton Area Ambulance Service. Don also served for eight years on the Park and Recreation Board as well as the Zoning Board of Appeals. He has also been a life-long member of the Zion Lutheran Church in Staunton, and he has served on numerous church boards including several terms on the Board of Elders.

Don and his wife are the proud parents of three children, two sons and a daughter, and they have 7 grandchildren. Don has a long history of dedicated service to the community of Staunton and the hospital, and his leadership helped lead the Board of Trustees to make the decision to move forward with the recent Renovation Project as well as the Affiliation with Anderson Hospital.
By Sue Campbell, CEO
Community Hospital of Staunton
An Anderson Healthcare Partner

As of July 1, 2016, we officially became a partner in “Building Better Healthcare” with Anderson Hospital. With the affiliation, we also underwent a name change from Community Memorial Hospital to Community Hospital of Staunton, and we are adopting the Anderson logo of the building blocks as well.

To give you a little history of our hospital--Community Hospital of Staunton opened its doors in 1951 and was the vision of local coal miners who recognized the need for local healthcare services to treat illness and the numerous injuries in the many area mines. Today, we are a 25-bed, non-profit, Critical Access Hospital serving rural Macoupin and Madison counties. We recently completed a $14 million renovation project that gave us a new emergency department, laboratory, materials management, registration area, and much more. It was a two year journey to complete the project, and we are very happy and proud of the results.

We are now looking forward to our next journey as an affiliated partner to Anderson Hospital. We are proud of our longstanding service to the communities we serve, and we are very excited about the opportunities this affiliation offers to improve healthcare services not only in our immediate community but throughout the entire region that we serve. We are better and stronger together, and we are very happy to be part of the Anderson family.
The Warren Billhartz Cancer Center at Anderson Hospital is excited to bring a new level of cancer care to the metro-east community. Anderson Hospital and Mercy Hospital St. Louis have partnered to offer a unique model of integrated cancer care that will seamlessly provide both chemotherapy and radiation services within the Warren Billhartz Cancer Center.

A MODEL FOR CANCER CARE
“Anderson Hospital prides itself on keeping health care local. This partnership gives patients the most convenient access to Mercy’s clinical expertise,” says Keith Page, Anderson Hospital president and CEO. “This integrated model simplifies the options for local cancer patients.”
The service will be known as Anderson Mercy Cancer Care and will include:
- Board certified, experienced team of Mercy cancer specialists (medical and radiation oncologists)
- Customized cancer treatment plans
- Integrative therapies in a supportive, healing environment
- Clinical trial opportunities

THE WARREN BILLHARTZ CANCER CENTER
Opened in 2007, the Warren Billhartz Cancer Center is named after local community leader and philanthropist Warren Billhartz (1927–2006). He was a former assistant attorney general of the State of Illinois and served there until 1960. A second-generation banker, Billhartz finished his career as the founder, chairman and principal stockholder of FCB Banks. Throughout his lifetime, many community and charitable organizations benefited from Billhartz’s generous donations and gifts.

In 2007, Marcia Billhartz honored her husband’s legacy of giving back to the community with a $1 million donation to Anderson Hospital in support of cancer research, patient care services, education and community outreach.

“The Warren Billhartz Cancer Care Center will be a lasting reminder and an enduring tribute to a man who worked hard and believed in giving back to the community,” Mrs. Billhartz said at the time of the gift.
Chemotherapy services will begin at the Center in September. Installation of new, state-of-the-art radiation oncology equipment will then take place for radiation oncology services to go live by year’s end.
Maryville Imaging

Maryville Imaging has been our healthcare partner since 2011. They offer outpatient radiology services including digital mammography, bone density screening, CT, digital X-Ray, ultrasound, fluoroscopy, and MRI. They are located on the first floor of the medical building located at 2023 Vadalabene Drive.

“Our fantastic team is made up of 8 clerical staff which includes 3 patient access, 2 schedulers, 3 Pre-auth/Finance specialists; 10 technical staff members which includes MRI, CT, Ultrasound, Mammography and X-ray technologists,” said Stacey Jung, Maryville Imaging Manager. “And one awesome radiologist which rotates weekly to us.”

In 2015, they completed 19,181 exams and on their way to surpass that number this year! They recently expanded their MRI schedule to allow for more evening appointments. On select days they offer appointments from 7:30 a.m. to 7 p.m. “This schedule better serves our patients,” explained Stacey.

Another way they are better serving their patients is through a recent equipment upgrade. “We are really excited about our newest x-ray equipment,” said Stacey. “We now have a new Direct Capture Digital Radiography & Fluoroscopy room which provides better image quality and the ability to capture multiple images quickly. It utilizes a lower radiation dose per exam.”
Did you know that the Anderson Medical Group is made up of 27 doctors representing 9 different specialties? To find out more about each of these doctors and their staff, log onto andersonmg.com!

**AMG Welcomes Jennifer Follwell, DO**

Highland native, Dr. Jennifer Follwell, is a specialist in family medicine. She received her medical degree from Kirksville College of Osteopathic Medicine in 1998. She completed her internship and residency through DesPeres Hospital in St. Louis in 2001. She is board certified in family practice and a member of the American Osteopathic Association. She is excited to return to her hometown and care for people in the Highland area!

Dr. Follwell is accepting new patients, has same day appointments available and accepts most major insurances. Her office is located within the Highland Physicians & Surgeons Building located at 1212 Broadway. Appointments can be made by calling 618-651-0022.

**Physician Specialty Clinic In Highland**

Along with Dr. Follwell, AMG specialists have clinic hours in Highland as well! Specialists see patients within the same area that houses Dr. Follwell and our Highland Rehab Services team!

- Cardiology
- Endocrinology
- Orthopedic Surgery
- Plastic Surgery
- Surgery

1212 Broadway, Highland
AUXILIARY NEWS

Scholarships Presented to Area Students

One of the best things about being a community hospital is when we get the chance to “give back” to the community. Our Auxiliary and Medical Staff do that every year through the scholarship programs they created for area students seeking education and careers in healthcare!

This year a total of 12 students earned scholarships worth $1,000 each to be used for their education seeking healthcare careers.

The Auxiliary was able to recognize three of their five recipients during a July membership meeting.

Recipients were:

Derek Sonnenberg, Maryville, IL
University of Illinois – College of Medicine
Physician

Courtney Deiters, Breese, IL
St. Louis College of Pharmacy
Pharmacist

Madeline Remelius, Breese, IL
St. Louis College of Pharmacy
Pharmacist

Chase Keirn, Collinsville, IL
Butler University
Physician Assistant

Abigail Kenney, Highland, IL
Southeast Missouri State University
Nurse

Pictured left to right are:
Judy Eft, Auxiliary Scholarship Chair; Derek Sonnenberg; Courtney Deiters; and Madeline Remelius.

Applications for the scholarships are made available in February each year and accepted until May 15th. Applications are sent to area high schools and colleges or may be picked up in the hospital lobby. For more information contact volunteers@andersonhospital.org
The Medical Staff recently met and congratulated 7 of 8 recipients of their scholarship which included:

Abigail Kassing, Maryville, IL  
University of Evansville  
Exercise Science/Physical Therapy

Madison Harris, Edwardsville, IL  
SIUE  
Nurse

Brenda Whiteley, Troy, IL  
Chamberlain College of Nursing  
BSN Nursing

Jacob Troeckler, Bethalto, IL  
SIUE  
Pharmacy

Tara Huebner, Bethalto, IL  
SIU Carbondale  
Healthcare Management

Derek Sonnenberg, Maryville, IL  
University of Illinois – College of Medicine  
Physician

Hanna Beck, Glen Carbon, IL  
University of Missouri  
Occupational Therapy

Joshua Knebel, Edwardsville, IL  
Purdue University  
Pharmacy

Applications are available every spring (deadline of receipt by Medical Staff Office by mid-May each year). Applications may be picked up at volunteer stations or by calling the Medical Staff Office at 391-6142.

Pictured left to right are: Abigail Kassing; Madison Harris; Brenda Whiteley; Jacob Troeckler; Dr. Max Eakin, Medical Staff; Dr. Scott Wong, Medical Staff; Tara Huebner; Derek Sonnenberg; and Hanna Beck
“You guys saved my wife’s life by just doing your job. I will never forget this. You will always remain in my heart. I will add you guys to the short list of heroes in my life.”

“Dear People at Anderson, I was recently hospitalized for five days at the main facility in Maryville. First of all, I would like to thank you all for the great help that you gave me with such a positive and caring attitude that prevails. It makes such a difference when one is sick and not on top of it. I feel very secure knowing that a top-notch hospital like Anderson is right here in my community. More importantly, I need to tell you guys what a wonderful hospital you work at. You are a well-rounded staff of experts working with each other plus all the diagnostic capabilities that technology has to offer.”

“To all the staff – Thank you for all your help this week. The treatment I received was remarkable. Thank you for keeping me in good hands.”

“Very pleasant experience at Anderson. All the staff was very kind – from doctors to cleaning & meal service. Thanks for caring for me.”

“My most grateful appreciation goes out to these folks who, even working on the 4th of July, had great spirits and even better patient service. I’m not one to write reviews, bad or good, but an experience like this has to be shared.”

A patient’s daughter presented to Human Resources to provide a compliment. She wanted us to know how extremely happy she and her dad were with the care at Anderson. She mentioned how the staff members had answered all of their questions, and how nice everyone was to her dad. She also appreciated the staff member that explained things regarding Medicare so they understood it.

“Just a note of thanks to tell the staff on all shifts that I had such a good experience and great care during my recent stay. Thank you to all!”

“I just wanted to write a brief thank you for how I was treated. Everyone from registration to medical staff were great. The nurses were highly professional, courteous, friendly, thorough and helpful. They were super at making me feel as comfortable as possible through the entire process. You should be proud of your staff, including the volunteers.”

“Thanks so much for everything you did for my mom. She is the nicest, most thoughtful person I have ever known. You guys treated her really well. You used your skill and your compassion to make her comfortable. You are good at your jobs and also have such a nice personal touch. You should be really proud of your professions. I am sure when you get busy and tired, the job seems really hard. But please know that you are good for people and you are really appreciated. Thanks again for taking care of my mom!”
COMMUNITY OUTREACH

Area Chambers Get Sneak Peek at Private Rooms

Each year, Anderson Hospital hosts a Chamber Networking Event which draws nearly 100 area business and community leaders to our campus for an evening of networking and fun. This year Anderson included “sneak peek” tours of our soon-to-open Private Patient Floor in the Physician Office Building I. Chamber members were in awe of the rooms’ planned amenities and features.

A Ribbon Cutting of the unit is scheduled for Wednesday, September 21 at 5 p.m. with tours available to the public. Employees will get a chance to tour the unit and enjoy some refreshments on Thursday, September 22. Stay tuned!
HAPPENINGS

Wine Down With Anderson Hospital
August 25
Enjoy an evening of wine tasting at the Villa Marie Winery in Maryville! Door prizes, raffles and entertainment by the SIUE Quartet. 6 - 9 p.m. $35 per ticket. For more information, contact Lori St. John at 618-391-6426.

Step Out | Walk to Stop Diabetes
September 17
Anderson Hospital’s Team is back at it walking in honor and memory of Cindy Bohn. The event will take place at SIUE Campus. Walk begins in Lot A. For more information, contact Alyssa Constantinides at 618-391-6712.

Walk of Remembrance and Hope
October 1, 2016
Share Anderson Hospital will be hosting their Annual Walk of Remembrance and Hope on Saturday, October 1, 2016, at Anderson Hospital.

This support group of parents who have experienced pregnancy/infant loss, is happy to announce that an Angel of Hope statue will be in place for the walk this year. Parents and families have been fundraising for 2 years to have another Angel of Hope in place. The Angel stands in honor and memory of special babies and children, always remembered and always loved. There are many statues around the country. Another Angel of Hope helps to increase awareness of this life-changing loss. Parent’s lives are changed forever. Their love for their child is forever.
Share Anderson Hospital reaches out to parents at the time of their loss. The program is in place to support them in the weeks and months to follow as well. There is a monthly support group of parents who meet together, share their stories, and support one another through this unique journey of grief. The best support is often one who has been on the same journey.
Anyone interested in participating in the Walk this year can contact the Share Anderson Hospital office at pregnancyloss_support@andersonhospital.org, or call 391-5984.

Continued from Front Page Story

As Anderson Hospital and our healthcare partners unite to build better healthcare together, you will notice a change in our Anderson Times newsletter! We will now be featuring articles and updates from our partners to ensure that our whole team stays informed on the great work being done in the Anderson family.
Administration recently registered “Anderson Healthcare” as a brand which will serve as the “umbrella” over our service lines. We urge you to be an informed staff member and share with your friends, family and community, the great things going on within “Anderson Healthcare.”